



4106 UTICA SELLERSBURG ROAD, JEFFERSONVILLE, IN. 47130

Dear Customer:

Watson Rural Water, is conducting a survey of our customers' use of water as required by our "Cross-Connection Control Program", which is mandated by the Indiana Department of Environmental Management, Title 327 Indiana Administrative Code (IAC 8-10). **Your cooperation and assistance are required** to help us eliminate possible sources of cross-connections which could lead to contamination of the public water supply.

A "Cross-Connection" is an actual or potential connection between the drinking water (potable) system and any other non-potable system in a home or business. Under certain conditions, a cross-connection can cause contamination of the public water supply. This contamination can be due to backflow of water from a non-potable system into the public water supply.

The survey information is vital so that we may comply with regulations of the Indiana Department of Environmental Management. If we do not receive your response within thirty (30) days, we must assume that your facility requires a backflow prevention device and will contact you about installation at your expense.

Enclosed you will find a questionnaire which asks you about the way you use the water you receive from our company. We ask that you complete and return this to us as soon as possible, but no more than thirty (30) days. Due to the size of the customer base we are surveying, please note any questions you may have on your questionnaire. We will respond to your questions as soon as possible.

"Please be advised that failure to complete the attached survey form or install such a device, if required, may result in disconnection of your water service."

If your response indicates any actual or potential cross-connection, you will be contacted and informed of the steps you may need to take to eliminate this hazard and protect yourself and the public water supply from contamination.

We appreciate your cooperation in our efforts to maintain the safety of the public water supply. Please call me at (812) 246-5416, if you have any concerns that need to be addressed immediately.

Sincerely,

Dianna Winters,
Office Manager